

Formal Consent to understated Terms and Conditions of Repair

I, the below signed on the "Repair Book In Form" herewith attached, hereby acknowledge the following terms and conditions stipulated by Lallies Guitar/Amplification Repairs pertaining to my current and future business/repairs that I have/may have and agree to them indefinitely. I further acknowledge that I do not hold Lallies Guitar/Amplification Repairs, their stakeholders or partners liable for any misunderstanding I have/may have with regards to the following terms and conditions and waive any right I may have to claim compensation against Lallies Guitar/Amplification Repairs, their stakeholders or partners in the event that I do not adhere to the following Terms and Conditions stipulated:

Terms and Conditions for Repair

- 1. I leave my instrument/item at Lallies Guitar/Amplification Repairs at 04 Muller Street, Bothasrus, Despatch at my own risk.
- 2. I am liable for full settlement of the amount quoted on my instrument/item repair upon quotation acceptance in writing.
- 3. I acknowledge that work only commences (including part sourcing/acquiring) when full settlement of quoted amount has reflected in the account stipulated on the quotation.
- 4. I acknowledge that if I do not accept the quotation I may be liable for a quotation fee and/or call-out fee if I did not deliver the instrument/item to 04 Muller Street, Bothasrus, Despatch.
- 5. I acknowledge that if I **do not** accept the quotation and **do not** settle the quotation fee/call-out fee invoiced within 30 days of the quotation issue date that I will be charged a weekly storage fee, Invoiced monthly based on the size, weight and space taken by my instrument/item at Lallies Guitar/Amplification Repairs. This will be charged to myself Weekly, invoiced monthly after the 30 day waiting period.
- 6. I acknowledge that if I do accept the quotation and do not settle full outstanding amount within 30 days of the quotation issue date that I will be charged a weekly storage fee based on the size, weight and space taken by my instrument/item at Lallies Guitar/Amplification Repairs. This will be charged weekly and invoiced to myself monthly after the 30 day waiting period.
- 7. I acknowledge that Lallies Guitar/Amplification Repairs will continue to Invoice myself monthly storage charges/quotation fees and call-out fees for 90 days after the 30 day waiting period from date the instrument/item was received/booked in for Repair/quotation purposes if my instrument/item remains uncollected and/or outstanding invoiced amounts remain unsettled from quotation date.

Lallie Claasen

082 592 8040

04 Muller Street

Bothasrus

Despatch



- 8. I hereby give my full consent to Lallies Guitar/Amplification Repairs to sell my instrument/item to defray costs within 150 days from the initial date the instrument/item was received/booked in for repair/quotation purposes if invoiced amounts to myself remain unsettled in full within 120 days of the initial book in date of the Instrument/item.
- 9. I hereby give my consent to Lallies Guitar/Amplification Repairs to take full possession of my Instrument/item if uncollected within 1 year/365 days of the announcement of it's completion in writing to myself.
- 10. I hereby give my consent to Lallies Guitar/Amplification Repairs to take full possession of my Instrument/item if uncollected within 1 year/365 days of the announcement of the inability of Lallies Guitar/Amplification Repairs to repair my instrument/item booked in.

In Summary

I hereby acknowledge that when a formal quotation is sent to myself via the cellphone number or email address written by myself on the "Repair Book In Form", I am to accept or decline the quotation. If declined, I am liable for quotation fees and/or call-out fees to acquire my instrument/item back. If accepted, I am liable for payment for the full amount shortly thereafter (within 30 days of quotation date). Failure to settle either the full outstanding quoted amount or quotation fees/call-out fees will result in storage charges on my instrument/item after 30 days from quotation date. These charges will incur for 60 days, thereafter 30 days will be given to settle those outstanding amounts. Within 150 days from quotation date if outstanding amounts owing have not been settled in full we will sell the instrument/item to defray costs.